




YEO VALE MEDICAL PRACTICE

CHRISTMAS AND NEW YEAR OPENING HOURS	
Normal opening hours are 8.30am - 6.30pm	
Christmas Eve	Open Congresbury closes 4pm Yatton 6.30pm (No extended Hours)
Christmas Day	Closed
Boxing Day	Closed
27 th December	Closed
28 th December	Closed
29 th December	Open
30 th December	Open
New Years Eve	Open (no extended Hours)
New Years Day	Closed
4th January	Open
Out of hours emergencies 0845 121 0235 Life threatening or serious medical problems call 999 General medical advice is available 24 hours a day NHS Direct 08 45 46 47	

APPOINTMENTS - CHRISTMAS AND NEW YEAR

Over the holiday season you will be able to book ahead with a doctor. However, the majority of our appointments during this period will be available for same day urgent requests.



NEWSFLASH!

**See page 2 for details
of who is leaving and
all our latest news**

PRESCRIPTIONS

Please remember to order any prescriptions in plenty of time for the holiday period. Due to the volume of prescriptions it will not always be possible to operate our normal **48** hour service (for collection from surgery) in the week running up to Christmas. We will certainly do our best but it may not be possible for us to deal with any late requests. Last dates to ensure prescriptions are ready for Christmas and New Year are as follows:-

CHRISTMAS
Friday 18th December for delivery or collection from chemist
Tuesday 22nd December before 12 Noon for collection from surgery

NEW YEAR
Monday 28th December for delivery or collection from chemist
Tuesday 29th December for collection from surgery

	LLOYDS YATTON	DAY LEWIS CONGRESBURY
Christmas Eve	9am - 6.45pm	9am - 4pm
Christmas Day	Closed	Closed
Boxing Day	9am - 1pm	Closed
Mon 28th December	Closed	Closed
New Year's Eve	9am - 6.45pm	9am - 5pm
New Year's Day	Closed	Closed
2nd January	8.45am - 6.45pm	9am - 5pm

TESCO PHARMACY	
Christmas Eve	8.30am - 6pm
Christmas & Boxing Day	Closed
Sunday 27th December	10am - 4pm
Mon 28th December	8.30am - 8pm
New Year's Eve	8.30am - 6pm
New Year's Day	Closed
2nd January	8.30am - 8pm

LATEST NEWS

DR MIKE TAYLOR

There is no easy way to say this.

Dr Taylor will be leaving the Practice next year — probably April or May 2010. He has accepted a partnership at Whiteladies Health Centre in Bristol. Dr Taylor moved to Bristol with his family eighteen months ago & his four children all go to school in Bristol. Working in Bristol will mean that Dr Taylor will be able to see more of his family. Dr Taylor says "this has not been an easy decision for me. My partners, the staff and our patients have been an enormously important part of my life for the last 16 years. I am very proud of what we have achieved in Yatton and Congresbury, and I am confident that the practice will go from strength to strength as a result of the current developments. I will miss you all"



The partners will of course be sorry to see Dr Taylor go but they know that his family are extremely important to him and understand the decision that he has made. They have started the process of recruiting another partner to replace him and hope to be able to make an announcement about that in the new year

DR HELEN BURLINGTON



It will not have escaped the notice of anyone that knows Dr Burlington that she is expecting a baby in March. She plans to take 6-8 months off after having her baby and we are recruiting a long term locum to take her place while she is away. Again we will be able to make an announcement about this in the new year.

SPEAKING OF BABIES – AND DOCTORS.....

We are pleased to be able to let you know that Dr Griffiths is the proud father of baby Anna Beatrice who was born in Oxford earlier this month. Little Louis is, we understand, a very proud brother. We congratulate Dr Griffiths and his wife on the new addition to their family.



- MORE "SPEAKING OF BABIES"!!

We will be very sorry to lose Jenny Vaughan, one of our receptionists who will be leaving us just before Christmas. She became a Granny last year and wants to spend more time with her grandchild. We wish her much happiness in this next phase of her life.



BUILDING UPDATE - YATTON SURGERY

Thank you all for your patience whilst our building work progresses. We are happy to report that it is on target, and we hope to have the pharmacy open by the end of February, with the rest of the work completed by the end of March.

In answer to a number of queries, there will be roof lights in the waiting room, and climate control so that the environment in the waiting room will be improved. We are sorry that it seems such a dreary space just at the moment.

Whilst the work is going on, we ask that you park with due consideration for our neighbours. It is very difficult for them to get in and out of their properties if you park across their gateways, or immediately opposite. Thank you for your help.

FLU VACCINATIONS

This year's flu vaccination programme has been a particular challenge. In a normal year we call nearly 3000 patients for seasonal flu vaccination.

This year we will call over 2000 patients for swine flu vaccination as well. That includes patients in the Government's first priority groups only, before we start any wider vaccination programme. For your information the priority groups in order are;

1. Front line healthcare staff (ie our doctors and nurses)
2. Pregnant women
3. Patients whose immune systems are compromised
4. Patients under 65 in at risk groups (eg who are diabetic)
5. Patients over 65 in at risk groups



If your child is under 5 years of age the Government has just announced that your child will be eligible for protection. We expect to deliver these vaccines in clinics after Christmas but have no news yet about vaccine availability.

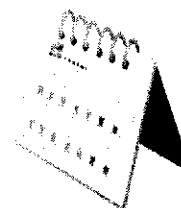
Several people have criticised us for not calling them sooner. There is a great deal of overlap between the groups of patients eligible for seasonal and swine flu vaccination and we decided that, since the risk of contracting seasonal flu is negligible until after Christmas, we would wait until we were in a position to offer patients both vaccinations at the same time.

The practice finally received our first 1000 doses of vaccine on 9th November. The distribution was arranged nationally by the Department of Health and neither we nor the PCT had any influence over the timing of the delivery. We were not certain exactly when we would receive our first doses or how many until they arrived, so we could not send letters in advance. At the time of writing we have received a further 500 vaccine doses and letters are in the post to the remainder of patients in the priority groups. We are hopeful that all those eligible for the first doses of swine flu vaccine will have received their vaccination before Christmas.

Please note that we cannot make individual appointments for swine flu vaccinations as the vaccine comes in ampoules with 10 doses in them and they all have to be used at the same time.

GP AVAILABILITY - just a few changes to note!

- Dr Wilson - Monday and Wednesday **YATTON**
- Dr Taylor - Monday **CONGRESBURY**: Tuesday, Thursday and Friday **YATTON**
- Dr Warinton - Monday, **CONGRESBURY**: Tuesday, Wednesday and Friday **YATTON**
- Dr Feuchtwang - Monday and Friday **YATTON**: Thursday **CONGRESBURY**
- Dr Faheem - Monday, Wednesday **YATTON**: Friday **CONGRESBURY**
- Dr Partridge - Wednesday **CONGRESBURY**: Monday, Thursday and Friday **YATTON**
- Dr Penny Eames - Tuesday **CONGRESBURY**: Thursday **YATTON**
- Dr Burlington - Wednesday Thursday Friday **CONGRESBURY**: Tuesday **YATTON**
- Dr Caroline Collins - Monday **YATTON**: Tuesday **CONGRESBURY**



Please note that availability is subject to change due to annual leave, study leave or emergency doctor duties

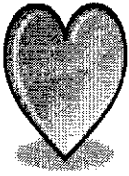
Due to study leave, over the next three months, Dr Wilson will be taking some of Dr Faheem's Friday surgeries

BREAST SCREENING COMING THIS WAY!

It's been almost 3 years since eligible woman from our practice were invited for breast screening. How time flies. It is now our turn again and all woman between the ages of 50 and 70 registered at our practice will shortly be receiving an invitation for breast screening. The mobile unit will be based at Weston General Hospital from January 2010. If you have any queries, please contact the Avon Breast Screening Service on 0117 342 6226.

Please note, we do not send out the letters relating to appointments. Any problems relating to appointments should be directed to Avon Breast Screening.

ORGAN DONOR NEWS



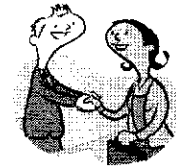
With kind permission of Tony and Brenda Fowler we are able to update you on the recipients of their son's organs following his tragic death 16 years ago. Three people benefitted - one was a heart transplant, and the other two were kidney transplants. All are doing extremely well thanks to Mark's generosity.

To join the NHS organ donor register call 0300 123 2323 or go to the website www.organdonation.nhs.uk

PARKINSON'S DISEASE SOCIETY

The society hold regular meetings at St Francis Church Hall, Ash Hayes Road, Nailsea. These are usually at 10.30am every second Saturday in the month. The meetings scheduled for the first half of 2010 are as follows:-

- January 9th - open meeting - Bring and Buy
- February 13th - AGM - followed by lunch at 1pm
- March 13th - George Dobson - Observational Odes
- April 10th - Mike Brayler - Chocolate Eclairs at the Berkeley
- May 4th - Direct payments/Individual Budgets



The local contact for the society is Nora Quas (Information and Support Worker) 0844 225 3761

DNA'S - NOVEMBER 2009

86 patients Did Not Attend or cancel their doctors appointments during November. This number includes 13 patients who rang and requested urgent appointments for the same day! The number of patients who DNA'd nurse appointments were 80.

These number of DNA's waste many hours of clinicians time particularly when we are at the beginning of the winter and demand on appointments will be high.

Help us to reduce the number of DNA's. If you do not need your appointment please let us know as soon as possible, we can then offer this to another patient.

A THANK YOU!

Much appreciation from both patients and staff go to Di Buckland for decorating Congresbury surgery so beautifully for Christmas.

DOCTOR DOCTOR!



FATHER CHRISTMAS: Doctor, Doctor I feel so unfit.
DOCTOR .. You need to go to an Elf Farm



Finally.....

On behalf of all at Yeo Vale Medical Practice we wish you a very Happy Christmas and a peaceful New Year.

